

**COLERAIN BOWL**



## **A Note To Our Customers About The Coronavirus (COVID-19)**

Like many of you, we have spent most of 2020 learning about the coronavirus (COVID-19) and how it will impact our community. As of this week, it's here; and now the top priority of this business is the safety and wellbeing of our staff and customers.

Our business is in a fluid situation and we are actively monitoring the guidance of the U.S. Centers for Disease Control and Prevention (CDC) on the steps we can take to help prevent the spread of the virus. We are complying with the State of Ohio mandates as well. We have enhanced our cleaning procedures to include the following:

- Reminding staff to wash their hands often and properly. We are talking to them about it, posting signage and providing additional hand sanitizer as well.
- Providing even more cleaning and disinfectant supplies. We are increasing the frequency of cleaning high-touch surfaces in our facilities to include bowling balls, bowling shoes, furniture, touch screens, door handles, restrooms, and video games.
- If a team member with flu-like symptoms, they will be asked to seek medical attention and to remain at home until they are free of symptoms.
- We are reinforcing training procedures to ensure cleaning processes are implemented properly including a new online training program developed specifically for bowling centers.

As long as we are able to open for business, we welcome your constructive feedback. We hope that these measures give you some confidence that we are taking the necessary precautions in this evolving situation.

For additional information about COVID-19, please read the latest report from the Centers for Disease Control at [www.cdc.gov](http://www.cdc.gov)